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Update for HP OpenVMS customers

HP is committed to providing a superior support experience throughout the lifetime of the customer's OpenVMS environment. In line with our commitment, HP will extend Standard Support for OpenVMS V8.4 for Integrity i2 systems through 2020, and Mature Product Support without Sustaining Engineering (MPS w/o SE) at least through 2025.

Additionally, HP is offering:

- Prior Version Support without Sustaining Engineering (PVS w/o SE) for OpenVMS V8.3.x for Integrity systems at least through 2018.
- Prior Version Support without Sustaining Engineering (PVS w/o SE) on OpenVMS V6.2.x, V7.3-2 and V8.3 for Alpha systems through 2016, followed by Mature Product Support without Sustaining Engineering (MPS w/o SE) for these versions at least through 2018.
- Mature Product Support without Sustaining Engineering (MPS w/o SE) on OpenVMS V8.4 for Alpha systems after 2016 at least through 2018.
- Mature Product Support without Sustaining Engineering (MPS w/o SE) on OpenVMS for VAX at least through 2015.

With PVS w/o SE and MPS w/o SE, customers can continue to access expert HP technical resources via telephone or electronic communication, including assistance for complex problem isolation and resolution and application of available solutions and workarounds; however HP will no longer issue new releases or patches during these periods.

New HP Integrity i2 servers will be available for purchase to OpenVMS customers through at least 2015 and upgrades through at least 2016, as long as supplies last. The hardware support for select Alpha systems has been extended at least through 2018.

For more information on the extension of support and availability of OpenVMS, please review the OpenVMS Roadmap: hp.com/go/openvms/roadmap

Your local HP representative can help you make the right choices for your OpenVMS environment and address any questions you may have.

Thank you for your business. We look forward to continuing our partnership and being your partner of choice for mission critical computing requirements.

Regards,
Randy Meyer & Mary Mc Coy